

# Do's and Don'ts for Families of Inmates Housed at the La Plata County Detention Facility

## Do's

You May Do The Following:

### MONEY

You may come into the lobby and put money in the Kiosk machine for Inmate's' using cash, credit or debit card or call 1-866-232-1899 or use the web address [touchpaydirect.com](http://touchpaydirect.com) to put money on an inmate's account or put money in the lobby kiosk

### VISITATION

- You may visit your friend or family member on-site or remotely with our new video visitation system with Securus.

We now offer Remote Visitation. Visit your loved one from the comfort of your home. You can now sign up to become an approved user of the Securus Video Visitation System.

#### VIDEO VISITATION RULES FOR "ON-SITE" AND "REMOTE" VISITATION

- All Remote Visits will be scheduled in advance by the visitor via the Securus Video Visitation Website at [www.Securustech.net/VideoVisitation](http://www.Securustech.net/VideoVisitation) 24 hours in advance.
- All On-Site Visits will be scheduled via the [Securus Friends and Family website](#) 48 hours in advance. Please logon and enroll and you will be able to schedule a visit following the approval process.
- On-Site visits are limited to 1 visit in 24 hours and only 2 visits per inmate per calendar week. Visitation days are Tuesday through Saturday time are 8:00 to 9:30am, 2:00pm, 2:30pm, 7:00pm and 7:30pm
- On-Site and Remote visits are limited to 25 minutes each. The visit will automatically start at the scheduled time. You must sign in within 5 minutes of scheduled start time or the system will automatically cancel the visit!
- On-Site visitors are limited to two visitors at a time. The only exception to this will be a child under the age of 2 years who can be held on the visitor's lap.
- All visitors must be 18 years of age to visit unless accompanied by an adult. Children will not be unattended at any time.
- On-Site visitors must present a valid photo state or government ID and check in 10 minutes prior to the start time of the scheduled visit.
- During all visits, the visitor is required to remain at the visitation booth. If the visitor leaves the visitation booth the visit will be terminated.
- On-Site visitors will not be allowed to have bags, purses, cell phones, other electronic devices, or other personal items in the visitation area. The only exception is keys and identification.
- Loud talking, excessive emotionalism, or any type of disruptive behavior will not be permitted. Your visit will be terminated.
- Visitors must wear proper attire: No string top, tube tops, short midriff shirts or short shorts. Your visit will be denied if you are wearing any of the above mentioned items.
- No NUDITY, or provocative or inappropriate behavior will be permitted during any visit. Violators will be barred from visitation.
- Do not damage or deface the visitation equipment. If you damage or deface the equipment or any county property you will be prosecuted.
- If you experience a problem with the audio or video reception during your visit, you are required to notify the detention staff immediately.
- All visits are recorded and subject to electronic monitoring.

The La Plata County Detention's Facility reserves the right to deny, cancel or terminate a video visit prior to or during a video session based upon court orders, emergency situations, visitor or resident inmate misconduct. La Plata County Detention Facility also reserves the right to restrict a visitor from participating in all future use of the system. Dates and times of visitation are subject to change as deemed necessary by the La Plata County Sheriff's Office.

**MAIL-** You may write to your family member.

- Address it to: inmate's name, 742 Turner Drive, Durango, CO 81303.
- You may send a money order via mail.
- You may only send letters, money orders, and photographs. (Photographs **Can Not** be Polaroids or computer generated color photo's)
- **Do Not** send extra stamps, paper or gifts.
- You may order newspapers and books directly through from the publisher. (See the approved publishers for books below)

## **BOOKS FOR INMATES**

You may purchase **New Books** for inmates from anywhere, they must be paperback & mailed to our facility from that business.

## **TELEPHONE PRIVLEDGES**

### **La Plata Detention Center Call Rates**

	<u>First minute</u>	<u>Each additional minute</u>
*Collect Local	\$3.00	\$0.50
*Collect Long Interstate	\$0.25	\$0.25
*Advanced connect local	\$3.00	\$0.50
*Advance connect Interstate	\$0.21	\$0.21
*Debit Local	\$3.00	\$0.50
*Debit Interstate	\$0.21	\$0.21

*These rates do not include applicable taxes and fees*

Inmate's friends and family members can call *Correctional Billing Services (CBS)* at 1-800-844-6591 to receive rate information, verify line status, remove blocks, established debt accounts, pre-paid accounts and more. Inmate may also purchase phone time via their commissary account.

\*\*\*All calls are subject to recording and monitoring at anytime!!!

**COMMISSARY-** You may now purchase commissary for an inmate by going to [www.mycarepack.com](http://www.mycarepack.com). Please be aware if the inmate has a debt balance, commissary may not be purchased until the debt is paid off. You may also load money to an inmate's account using this web site.

## **VICTIM NOTIFICATION**

You may log onto <https://www.vinelink.com> to sign up for inmate release notification.

You may also log onto <http://www.ice.gov/victim-notification/> to gain information about inmates in Immigration custody.

## **Don'ts- YOU MAY NOT:**

- Do not bring items for inmates, other than money and medical items **approved by jail nurse**.
- No hand-delivered mail - All mail must be sent via postal service.
- Do not send anything via mail other than letters, money, and photographs.
- Photographs cannot be Polaroid.
- Do not send extra stamps, writing paper, gifts, or books.
- There are NO contact visits
- There is NO visiting outside of regular hours, unless approved by jail commander